# PLAYER ACCOUNT INFORMATION

### **ISSUING OF PLAYER CARDS**

A player card must not be issued to a person who is under the age of 18 years and must provide documentary proof of their identity.

Only one player card (and player account) per person may be issued by the club; this excludes another player card as a replacement for one that has been lost, stolen, or destroyed.

The security of money in player accounts is the responsibility of both the registered club and the account holder. The government and its agencies take no responsibility for any losses that might occur from the account.

An account holder is solely responsible for ensuring that the account holder's personal identification number (PIN) is kept confidential, and that no other person has access to the account holder's player card. The account holder is liable for any losses that might arise from, or in connection with, the account holder's failure to comply with such responsibilities.

Any money that is held by the club in a player account must be kept separate from any other funds or accounts held or maintained by the club and not be used by the club for any purpose.

The amount of money that can be held in a player account must not exceed \$5,000.

### PLAYER REWARD SCHEME AND PLAYER ACTIVITY STATEMENTS

As a member, you are automatically enrolled in the Club's player reward scheme. Any member can change their enrollment status in the Club's player reward scheme at any time by contacting Membership at Ryde Eastwood Leagues Club or by speaking to a Duty Manager.

A Player Activity Statement (in the approved form) must be provided free-of-charge by the club to the person on a monthly basis, when requested.

A Player Activity Statement will be provided in respect of a monthly period only if the player account has been used during that period.

### **TRANSACTION RECORDS - PLAYER ACCOUNTS**

The following information must be kept by the Club and provided on each occasion any money is paid into or withdrawn from a player account:

- A list of each transaction involving the depositing of money into the player account at the cashier;
- A list of each transaction involving the paying of credits into the player account as a result of playing electronic gaming machines;
- A list of each transaction involving the withdrawal of money from the player account at the cashier.

The transaction record will include the type of transaction, amount of money involved, time/date of the transaction and the current balance in the account.

### WEEKLY ACCOUNT LIMITS

A player account holder may, by written notice to the club, set a limit on the amount of net expenditure (i.e. turnover less wins) per week from the account (weekly account limit). The setting of a weekly account limit may also include arrangements for the deactivation of the account card.

If a weekly account limit is set, the person may alter the limit by written notice to the club.

If the notice is to decrease the weekly account limit, the club will give effect to the alteration as soon as practicable (but not later than 24 hours in any case).

If the notice is to increase the weekly account limit, the increase will not take effect until 48 hours after the notice is given to the club.

# **MEMBER INFORMATION**

The information above can be used by Ryde Eastwood Leagues for marketing purposes. The data we collect will be handled sensitively and securely and in compliance with the Privacy Act requirements.

All formal correspondence (e.g. AGM, Elections, etc.) will be sent electronically where possible. As per Section 316A of the Corporations Act 2001, a member may at any time ask for a hard copy of the Annual Report and other reports by written request to Ryde Eastwood Leagues.

# **PRIVACY ACT**

The Ryde Eastwood Leagues Club is subject to the provisions of the Privacy Act 1988. The personal information provided by you on this form will be used to evaluate and process your membership application. A copy of the complete Privacy Policy can be accessed at www.releagues.com.au.

All information required on this membership form is essential for the consideration of your membership application. You have a right to access and correct any of your personal information that the Club holds about you. The Club does not disclose your personal information to any other organisation or person unless there is a legal requirement to do so, if permitted by law. The Club may disclose your information to third parties that provide services under contract to the Club such as reasons of database management or software development. This will be done under an agreement between the Club and the service provider that your personal information is to be held confidential and secure.

Your personal information, including information obtained as a result of placing your membership card in a gaming machine or point of sale outlet (excludes automatic teller machines) may be used to help the Club provide you with goods and services and also for marketing purposes to help improve and tailor our goods and services to provide you with the latest information about these goods, services and promotions.

### RYDE-EASTWOOD LEAGUES CLUB LIMITED

ADDRESS:	117 RYEDALE ROAD, WEST RYDE NSW 2114
TELEPHONE:	02 9807 2444
EMAIL:	info@releagues.com.au
WEBSITE:	www.releagues.com.au

### **CLUB THIRROUL**

ADDRESS:	2B STATION STREET, THIRROUL NSW 2515
TELEPHONE:	02 4267 1148
EMAIL:	members@clubthirroul.com.au
WEBSITE:	www.clubthirroul.com.au



If gambling is a problem for you or a family member, counselling and self-exclusion may help.

Contact ClubSafe Counselling Service on 1800 99 77 66 or email clubsafe@clubsnsw.com.au

Third Party Exclusions are also available; contact a Duty Manager for details.

Player activity statements are available on request.

#### The ClubSAFE problem gambling counselling service is provided by ClubsNSW.

# MEMBERSHIP APPLICATION FORM





at the Heart of the Community



# **MEMBERSHIP FORM**

WHICH MEMBERSHIP DO YOU WISH TO APPLY FOR?

# (Fees include GST - membership year is 1 July to 30 June) Perpetual - \$110 5 Year - \$20 1 Year - \$5 Payment of membership is required to complete this application. Valid photo identification must be presented to receive your card. Mr Mrs Miss Ms Other Title: First Name: Last Name: Date of Birth: Street Address: Suburb: Postcode/State: Postal Address (if different than above): Suburb: Postcode/State: Home Phone: Mobile Phone: Email: Occupation: YES / NO Have you been a member of the club previously?

# **DECLARATION AND CONSENT:**

- I am over the age of 18 years and wish to become a Member of Ryde Eastwood Leagues Club Ltd (the club), as such I agree to be bound by the clubs Constitution and any rules, policies or by-laws that are in force, including but not limited to, Conditions of Entry and Privacy Policy;
- 2. I understand that membership is not transferrable and the fee, or any part thereof, is non-refundable;
- 3. I consent to receiving marketing materials, advertising materials and other offer materials from the club, including, but not limited to, material relating to rewards, promotions, entertainment, food, beverage, gaming machines, wagering, gaming and the rewards program and I acknowledge I can opt out of receiving gaming machine marketing materials, or all marketing materials, at any time by advising the club in writing;
- The club Group issues notices to members, such as renewal notices and AGM notices. I nominate any email address and mobile numbers provided by me to the Club as an electronic means to receive such notices;
- 5. All club members over 18 years of age are entitled to participate in the rewards program (excluding directors, employees, and contractors, who are subject to restrictions). I agree that my participation in the program is subject to the Terms and Conditions (as amended from time to time). I acknowledge that I can opt out of the rewards program at any time by advising the club.

### SIGNATURE:

### DATE:

\* RENEW BY POINTS - Please advise reception if you do not wish to pay by points. (If a member holds sufficient bonus points to pay for their membership to be renewed, it will be completed automatically at renewal time and the member advised).

OFFICE USE ONLY:
Membership Number:
Name of ID Sighted:
ID Number:
Amount Received \$:
Entered By/Date:
Checked By/Date:

# THE BENEFITS OF BEING A MEMBER:

• FOR JUST \$5 YOUR NEW CLUB WILL REWARD YOU WITH THESE GREAT MEMBER BENEFITS

Join Ryde Eastwood Leagues Club today and start to enjoy the benefits of belonging to two clubs, being Ryde Eastwood Leagues Club and Club Thirroul, with everything both clubs have to offer.

ACCESS TO BARS, DINING, ENTERTAINMENT AND FITNESS
 A selection of bars, plus various dining options are available

for members to enjoy. Fortnightly shows and free lounge entertainment also available to members.

# DISCOUNT ON FOOD AND BEVERAGE

Enjoy discounts on beverages at any of our bars; save with exclusive discounts and special offers at our family friendly dining options throughout Ryde Eastwood Leagues Club and at Club Thirroul.

# THE FITNESS EDGE HEALTH & AQUATIC CENTRE

Join The Fitness Edge to enjoy all the facilities of our on-site gym and swim school. Competitive membership rates are available, along with free creche, kids' play rooms and much more!

# SHOW DISCOUNTS AND FREE LOUNGE ENTERTAINMENT

Enjoy member discounts on most show tickets. We also offer free lounge entertainment on Friday and Saturday nights, Trivia, Bingo, raffles and much more.

### EXCLUSIVE MEMBER PROMOTIONS & BIRTHDAY REWARDS

Receive a birthday card during your birthday month, packed with exclusive special offers. Enjoy weekly promotions for the chance to win cash, bonus points and other great prizes.

### REWARDS PROGRAM

Accrue rewards points to spend on fantastic benefits including complimentary coffee, snack foods and soft drink, gift cards, bonus offers and much more!\*

# • EXCLUSIVE MEMBER ACCESS TO OUR HOLIDAY UNITS

The club offers a wide variety of affordable quality holiday unit accommodation. The units are only available exclusively for bookings made by members of Ryde Eastwood Leagues Club.

\*Benefits received are subject to member's tier level.

Help is close at hand | GambleAware gambleaware.nsw.gov.au | 1800 858 858