

Do I get discounts?

Members will continue to receive member prices when using their membership card for purchases. The Pay by Points discount is available on Snack Food items only at Ryde Eastwood Leagues Club or at McCauley's Bistro at Club Thirroul.

How can I use my points?

When you earn points, you can then use these points to purchase food, beverages, and other goods and services throughout the Club; see staff for more information or refer to the Grand Rewards terms and conditions for more details.

Points can also be used to obtain Gift Cards from various companies, including VISA/Eftpos cards (activation fees apply for VISA/Eftpos cards).

How do I know which tier level I am on?

Simply ask at reception, swipe your membership card at any Kiosk or Food & Beverage terminal, or enter your membership card into any gaming machine. Alternatively, you can download the Ryde Eastwood Leagues App for live updates.

How can I check my points balance?

You can check your points balance at any gaming machine, kiosk, the App or with the Cashier Station.

How do I move up levels?

During the first week of each month your qualifying points will be reviewed and if you have earned the required number of points in the preceding 12-month period you will be moved up a tier. Members who have qualified for a higher tier will be moved up to that new level and can begin enjoying the benefits of that new tier.

Can I go down a level?

Every three months, points will be reviewed in the first week of FEBRUARY, MAY, AUGUST AND NOVEMBER and levels will be adjusted accordingly based on the preceding 12-month period. Members that do not maintain qualifying points for their current tier will be moved down to the tier level they have qualified for.

Do my points expire each year?

Points earned by Gold, Silver and Base tiers that remain unused will be purged at the end of trade on 30th of June each year. Points for Diamond and Platinum tiers DO NOT expire unless a breach of terms and conditions has occurred.

Can I opt out of the program?

You can opt out of the Rewards program at any time, by notifying Reception in writing.

Other Information

Membership and any accrued Points or Rewards are not transferable. Suspended, excluded, or expelled members forfeit accrued points. A full list of terms and conditions are available at reception upon request.



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**CLUB
THIRROUL**

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☎ (02) 4267 1148

🌐 www.clubthirroul.com.au

Help is close at hand. GAMBLEAWARE
gambleaware.nsw.gov.au | 1800 858 858

If gambling is a problem for you or a family member, counselling and self-exclusion may help.

Contact ClubSafe Counselling Service on 1800 99 77 66 or email clubsafe@clubsnsw.com.au

Third Party Exclusions are also available; contact a Duty Manager for details.

Player Activity Statements are available on request.

SCAN HERE FOR
MORE INFORMATION



GRAND REWARDS

**RYDE·EASTWOOD
LEAGUES**

at the Heart of the Community

Welcome to GRAND REWARDS

All members are eligible to be a part of Grand Rewards at Ryde Eastwood Leagues Club and Club Thirroul. All you need to do is start using your membership card every time you drink, dine, play, and shop with us.

Grand Rewards is made up of 5 Tiers – the number of qualifying points earned during a 12-month rolling period, will determine what tier level you qualify for and the benefits you will receive.

Points for Earning Levels:

- » Gaming Machine Play: \$8 Turnover = 1 Point
- » Multi Terminal Gaming Machine Play: \$25 Turnover = 1 Point
- » Non-Gaming Spend: \$1 = 1 Point

Points required for each tier level, for a rolling 12-month period:

DIAMOND	80,000 +
PLATINUM	40,000 +
GOLD	6,000 +
SILVER	500 +
BASE	Entry

How do I Earn Points?

When you use your membership card you can earn points at any customer touch point, (i.e., all point-of-sale terminals). Points cannot be earned when using TAB, Keno, for the purchase of Show Bookings, Function Bookings or Holiday Units Bookings.

Can I Receive Bonus Points?

Depending on your tier level you will receive a Daily Hospitality Bonus. This bonus will be automatically added to your account at 5.00am each day and any unused bonus will be deleted at 5.00am the following day. The bonus cannot be accrued, and the full value is restored daily at 5.00am for each tier.

Do I get Birthday Rewards?

Your Birthday Rewards will be automatically added to your account when you swipe your membership card at the Members Kiosk for the first time during the month of your birthday. All members will receive the following rewards during the month of their Birthdays:

- \$7.50 Birthday Drink Voucher
- \$6.50 Coffee Club Birthday Drink Voucher
- Complimentary Dessert
- \$20 Raffle Tickets

In addition to the Birthday Rewards, Diamond, Platinum and Gold tier members will also receive a Birthday Bonus in points, when you swipe your membership card at the Members Kiosk.

REWARDS

	 DIAMOND 80,000 +	 PLATINUM 40,000 +	 GOLD 6,000 +	 SILVER 500 +	 BASE Entry
'Redeem Points for Products, Services & Gift Cards	100 pts = \$1	100 pts = \$1	100 pts = \$1	100 pts = \$1	100 pts = \$1
Additional Offers as Determined	✔	✔	✔	✔	✔
Members' Promotion Bonus Ticket	✔	✔	✔		
Birthday Rewards	\$7.50 Free Drink Voucher · \$6.50 Coffee Club · \$20 Raffle Tickets · Complimentary Dessert				
Birthday Bonus	10,000 POINTS (\$100)	5,000 POINTS (\$50)	2,500 POINTS (\$25)		
Pay by Points Discount*	40%	30%	20%	10%	
Daily Hospitality Bonus**	\$40 per day	\$20 per day			
Discounted Show Tickets***	100%	50%			
Swim School Discount****	100%	50%			
Fitness Centre Discount****	100%	50%			
Holidays Units Discount****	20%	10%			
Non Expiration of Reward Points	✔	✔			

* **Paying By Points** - available on Snack Food items only at Ryde Eastwood Leagues Club or at McCauley's Bistro at Club Thirroul.

** **Daily Hospitality Bonus** - available at all food & beverage outlets and not available in conjunction with any other offer/s.

*** **Discounted Show Tickets**; contact reception for more details.

**** **Swim School/Fitness Centre/Holiday Units Discounts** - members need to hold their tier status for at least 6 months to qualify at the time of signing up or bookings are made.